

WHO TO CONTACT (UPDATED AUGUST 2021)

ACADEMIC ACHIEVEMENT

Academic Achievement Resources & Scholarship Plans	Patrick Lucitt
Foundation Scholarships	Vicky Halsey
Order of the Lamp	Dane McGrath

ALUMNI ENGAGEMENT

Alumni Awards (including Thirty Under 30)	Gary Ulmer-Goodrich
Alumni Chapters	Gary Ulmer-Goodrich
Alumni Lists & Contact Information	pikapp.org/alumni/stay-informed/
Anniversaries & Alumni Chapter Event Support	Denise Nelson
Contact Information Updates	Gary Ulmer-Goodrich
City/Regional Alumni Events	Denise Nelson
Family Member Program	Gary Ulmer-Goodrich
Graduating Senior Transition	Gary Ulmer-Goodrich
Pi Kapp Connect Mentoring Platform	Gary Ulmer-Goodrich
Vendor Relationships	Denise Nelson

CHAPTER DEVELOPMENT

Associate Chapter & Chartering Inquiries	Chris Huffman
Chapter Operating Expectations Compliance	Phillip Jackson
General Chapter Development	Brent Grunig
New Chapter Development Leadership Consultant Feedback & General Inquiries	Chris Huffman
Leadership Consultant Recruitment & Hiring	Phillip Jackson
National Awards - Winter Chapter & Student Awards	Cavin Villarreal
National Awards - Summer Student Awards	Zach Beals
Seven Objectives of Chapter Excellence Reporting & Awards	Phillip Jackson

CHAPTER OPERATIONS & FINANCES

Certificate of Insurance Requests - University Requirement	Brandon Belote
Chapter Billing & Balances	Lauren Thurow
Chapter Gateway	Chapter Relationship Manager
Fee Inquiries	Chapter Relationship Manager
Payment Plan	Chapter Relationship Manager
General Insurance Inquiries (Non-Billing)	Brooke Kingsley Isbell
Green Report Questions & Updates	Chapter Relationship Manager
Insurance Rebate Questions	Lauren Thurow

IRS 990 Inquiries	Lauren Thurow
Member & Officer Updates	Chapter Relationship Manager
National Council Administrative Deadline (NCAD) Inquiries	Chapter Relationship Manager
OmegaFi	Lauren Thurow
Supreme Law Questions	Zack Cockerham

COMMUNICATIONS & MEDIA RELATIONS

Alumni Newsletters	Monica Ceja
Chapter News Briefs & Success Stories	letusknow@pikapp.org
e-Newsletters	Laura Thompson
Fraternity Images & Logos	Monica Ceja
News Releases	Monica Ceja
Social Media	Laura Thompson
<i>Star & Lamp</i> Content & Submission Deadlines	DJ Beal
<i>Star & Lamp</i> Subscription Management	DJ Beal
The Ability Experience Images & Logos	Liza Loeber

EXPANSION & GROWTH

Expansion Inquiries	Parker Begale
Expansion Leadership Consultant Feedback & General Inquiries	Parker Begale
Interest Group Cultivation & Inquiries	Parker Begale
Legacy Referrals	Luke Lenfestey
Recruitment Support & Resources	Luke Lenfestey

MEMBER EDUCATION

Model Associate Member Education Program Resources	Patrick Lucitt
Model Associate Member Education Program Compliance	Brooke Kingsley Isbell
Four-Year Member Development Resources	Patrick Lucitt
Subordinate Ritual Resources	Patrick Lucitt
Ad Astra Society	Dane McGrath
Test on the 10th Resources	Patrick Lucitt

MERCHANDISE & SUPPLIES

Bid Cards & Initiation Cards	Amber Lowman
<i>Gold Books</i>	Zack Cockerham
Member Shingles & ID Cards	Amber Lowman
Merchandise Ordering & Inquiries (including <i>The White Diamond</i>)	Amber Lowman
Ritual Books & Paraphernalia	Chris Huffman

NATIONAL EVENTS

Certified Ritualist Training	Patrick Lucitt
Pi Kapp College for Chapter Officers - Student Registration	Chapter Relationship Manager

Pi Kapp College for Chapter Officers - Logistics & Chapter Assignments	Patrick Lucitt
Pi Kapp College for Chapter Officers - Programming & Curriculum	Diane Humphreys
Pi Kapp College for Emerging Leaders	Diane Humphreys
Summer Alumni Reunion	Denise Nelson
Supreme Chapter - Alumni Registration, Events, & Inquiries	Denise Nelson
Supreme Chapter - Student Registration, Events, & Inquiries	Chapter Relationship Manager

PI KAPPA PHI FOUNDATION

Chapter Investment Funds	Vicky Halsey
Making a Gift	Becky Smith
National President's Circle	Becky Smith

PI KAPPA PHI PROPERTIES

Housing Acquisition Inquiries	Greg Buehner
Infrastructure Loan Fund (ILF) Inquiries	Greg Buehner
Lease Inquiries	Greg Buehner

PIKAPP.ORG

Event Posting	Monica Ceja
Username & Password Inquiries	Amber Lowman
Website Accessibility Issues	Laura Thompson
Website Stories	letusknow@pikapp.org
Resource Library Questions	Patrick Lucitt

PREVENTION EDUCATION

Alcohol Skills Training Program (ASTP)	Grant Parker
Certificate of Insurance Requests - Events	Grant Parker
Counseling Resources	Grant Parker
GreekLifeEdu	Grant Parker
Ladder of Risk Program	Grant Parker
Member Accident Protection Program (MAPP) Questions	Brooke Kingsley Isbell
Mental Health Resources	Grant Parker
Program Fines	Grant Parker
Social Event Planning Resources	Grant Parker
Ultimate Respect in Action Program	Grant Parker

STUDENT & CHAPTER CONDUCT

Chapter Conduct & Sanction Inquiries	Zack Cockerham
Chapter Incident Reporting	Zack Cockerham
Individual Member Expulsions & Resignations	Zack Cockerham
Sexual Misconduct Incident Reporting	Brooke Kingsley Isbell
Individual Member Financial Suspensions & Expulsions	Chapter Relationship Manager

THE ABILITY EXPERIENCE

Event Planning Resources & Support	Chapter Services Team
Event Support for Events with Alcohol	Grant Parker
Fundraising, Awareness, and Volunteerism Resources & Support	Chapter Services Team
Joining the Journey of Hope, Gear Up Florida, or Build America Teams	Chapter Services Team
Ability Camps & Summer Fellowships	Chapter Services Team
Circle of Giving Grants	Chapter Services Team
The Ability Experience Challenges	Andrew Matznick

VOLUNTEER SERVICES

Chapter Advisor Appointments	Blake Rasnake
Chapter Advisor and Council of Advisors Resources	Diane Humphreys
Chapter Advisor Convocation & Symposium - Registration & Logistics	Christy Harrison
Chapter Advisor Convocation & Symposium - Curriculum	Diane Humphreys

WORKSHOPS & RETREATS

Officer Transition Planning	Chapter Relationship Manager
Recruitment Workshop	Luke Lenfestey
Strategic Planning Workshop	Patrick Lucitt
Space Reservation at the Kelley A. Bergstrom Leadership Center	Patrick Lucitt
Visits to the Kelley A. Bergstrom Leadership Center	Patrick Lucitt