



WHO TO CONTACT (UPDATED AUGUST 2020)

ACADEMIC ACHIEVEMENT

Academic Achievement Resources & Scholarship Plans

[Dylan McKenzie](#)

Foundation Scholarships

[Vicky Halsey](#)

Order of the Lamp

[Dylan McKenzie](#)

ALUMNI ENGAGEMENT

Alumni Awards (including Thirty Under 30)

[Mary-Michael McClure](#)

Alumni Chapters

[Mary-Michael McClure](#)

Alumni Lists & Contact Information

www.pikapp.org

Anniversaries & Chapter Alumni Event Support

[Denise Nelson](#)

Contact Information Updates

[Denise Nelson](#)

City/Regional Alumni Events

[Mary-Michael McClure](#)

Family Member Program

[Mary-Michael McClure](#)

Graduating Senior Transition

[Mary-Michael McClure](#)

Pi Kapp Connect Mentoring Platform

[Mary-Michael McClure](#)

Vendor Relationships

[Denise Nelson](#)

CHAPTER DEVELOPMENT

Associate Chapter & Chartering Inquiries

[Chris Huffman](#)

Chapter Operating Expectations Compliance

[Brent Grunig](#)

General Chapter Development

[Brent Grunig](#)

Leadership Consultant Feedback & General Inquiries

[Phillip Jackson](#)

Leadership Consultant Recruitment & Hiring

[Phillip Jackson](#)

National Awards

[Cavin Villarreal](#)

Seven Objectives of Chapter Excellence Reporting & Awards

[Phillip Jackson](#)

CHAPTER OPERATIONS & FINANCES

Certificate of Insurance Requests - University Requirement

[Lauren Thurow](#)

Chapter Billing & Balances

[Lauren Thurow](#)

Chapter Gateway

[Chapter Relationship Manager](#)

Fee Inquiries

[Chapter Relationship Manager](#)

Payment Plan

[Chapter Relationship Manager](#)

General Insurance Inquiries (Non-Billing)

[Brooke Kingsley Isbell](#)

Green Report Questions & Updates

[Chapter Relationship Manager](#)

Insurance Rebate Questions	Lauren Thurow
IRS 990 Inquiries	Lauren Thurow
Member & Officer Updates	Chapter Relationship Manager
National Council Administrative Deadline (NCAD) Inquiries	Chapter Relationship Manager
OmegaFi	Lauren Thurow
Supreme Law Questions	Zack Cockerham

COMMUNICATIONS & MEDIA RELATIONS

Alumni Newsletters	Laura Thompson
Chapter News Briefs & Success Stories	letusknow@pikapp.org
e-Newsletters	Nicholas Ebelhack
Fraternity Images & Logos	Victor Tran
News Releases	Victor Tran
Social Media	Patrick Carlson
<i>Star & Lamp</i> Content & Submission Deadlines	Victor Tran
<i>Star & Lamp</i> Subscription Management	Victor Tran
The Ability Experience Images & Logos	Victor Tran

EXPANSION & GROWTH

Expansion Inquiries	Connor Burke
Interest Group Cultivation & Inquiries	Connor Burke
Legacy Referrals	Cavin Villarreal
Recruitment Support & Resources	Parker Begale

MEMBER EDUCATION

Model Associate Member Education Program Resources	Dylan McKenzie
Model Associate Member Education Program Compliance	Brooke Kingsley Isbell
Four-Year Member Development Resources	Dylan McKenzie
Subordinate Ritual Resources	Dylan McKenzie
Test on the 10th Resources	Dylan McKenzie

MERCHANDISE & SUPPLIES

Bid Cards & Initiation Cards	Amber Lowman
<i>Gold Books</i>	Zack Cockerham
Member Shingles & ID Cards	Amber Lowman
Merchandise Ordering & Inquiries (including <i>The White Diamond</i>)	Vicky Halsey
Ritual Books & Paraphernalia	Chris Huffman

NATIONAL EVENTS

Certified Ritualist Training	Dylan McKenzie
Pi Kapp College for Chapter Officers - Student Registration	Chapter Relationship Manager
Pi Kapp College for Chapter Officers - Logistics & Chapter Assignments	Rebecca Curtis

Pi Kapp College for Chapter Officers - Programming & Curriculum	Tavianna Williams
Pi Kapp College for Emerging Leaders	Rebecca Curtis
Summer Alumni Reunion	Denise Nelson
Supreme Chapter - Alumni Registration, Events, & Inquiries	Denise Nelson
Supreme Chapter - Student Registration, Events, & Inquiries	Chapter Relationship Manager

PI KAPPA PHI FOUNDATION

Chapter Investment Funds	Vicky Halsey
Making a Gift	Becky Smith
National President's Circle	Becky Smith

PI KAPPA PHI PROPERTIES

Housing Acquisition Inquiries	Greg Buehner
Infrastructure Loan Fund (ILF) Inquiries	Matt Zellars
Lease Inquiries	Beau Samples

PIKAPP.ORG

Event Posting	Mary-Michael McClure
Username & Password Inquiries	Amber Lowman
Website Accessibility Issues	Victor Tran
Website Stories	letusknow@pikapp.org

PREVENTION EDUCATION

Alcohol Skills Training Program (ASTP)	Brooke Kingsley Isbell
Certificate of Insurance Requests - Events	Brooke Kingsley Isbell
Counseling Resources	Brooke Kingsley Isbell
GreekLifeEdu	Brooke Kingsley Isbell
Ladder of Risk Program	Brooke Kingsley Isbell
Member Accident Protection Program (MAPP) Questions	Brooke Kingsley Isbell
Mental Health Resources	Brooke Kingsley Isbell
Program Fines	Brooke Kingsley Isbell
Social Event Planning Resources	Brooke Kingsley Isbell
Ultimate Respect in Action Program	Brooke Kingsley Isbell

STUDENT & CHAPTER CONDUCT

Chapter Conduct & Sanction Inquiries	Zack Cockerham
Chapter Incident Reporting	Brooke Kingsley Isbell
Individual Member Expulsions & Resignations	Zack Cockerham
Sexual Misconduct Incident Reporting	Brooke Kingsley Isbell
Individual Member Financial Suspensions & Expulsions	Chapter Relationship Manager

THE ABILITY EXPERIENCE

Event Planning Resources & Support	Chapter Services Team
Event Support for Events with Alcohol	Brooke Kingsley Isbell
Fundraising, Awareness, and Volunteerism Resources & Support	Chapter Services Team
Joining the Journey of Hope, Gear Up Florida, or Build America Teams	Chapter Services Team
Ability Camps & Summer Fellowships	Chapter Services Team
Circle of Giving Grants	Chapter Services Team
The Ability Experience Challenges	Andrew Matznick

VOLUNTEER SERVICES

Chapter Advisor Appointments	Christy Harrison
Chapter Advisor and Council of Advisors Resources	Tavianna Williams
Chapter Advisor Convocation & Symposium - Registration	Christy Harrison
Chapter Advisor Convocation & Symposium - Logistics	Rebecca Curtis
Chapter Advisor Convocation & Symposium - Curriculum	Tavianna Williams

WORKSHOPS & RETREATS

Officer Transition Planning	Chapter Relationship Manager
Recruitment Workshop	Parker Begale
Strategic Planning Workshop	Dylan McKenzie
Space Reservation at the Kelley A. Bergstrom Leadership Center	Rebecca Curtis
Visits to the Kelley A. Bergstrom Leadership Center	Rebecca Curtis