

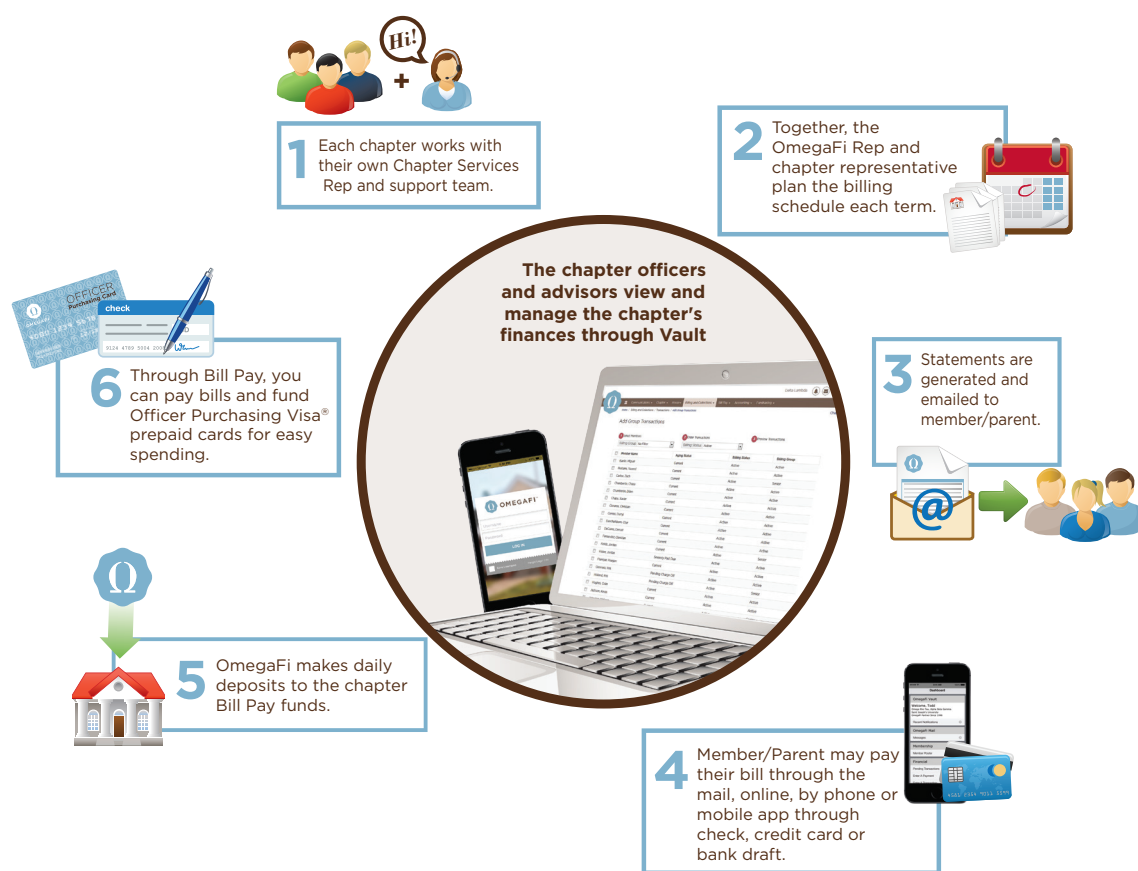


# Vault<sup>SM</sup>

*OmegaFi was created in 1992 to address the unique challenges of managing member data and finances on the local chapter level, specifically, the billing and collection of member-based fees, such as dues and rent, and the management of detailed membership data. Today Vault provides all that is needed to manage chapter finances, membership and communications. Our proactive customer support makes your job easier and our proven methods for collections ensure success. In fact, after two full semesters on Vault, chapters experience an average increase in collections of 20%.*

## How it works:

Below is a simplified, general illustration of “what we do” for fraternity and sorority chapters:



## Billing and Collections Process

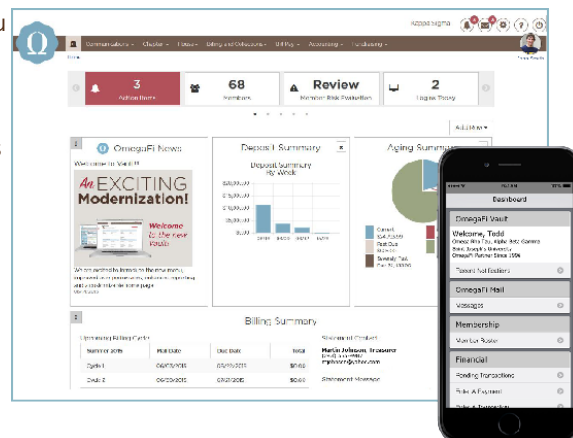
- You maintain complete control. With your OmegaFi Representative, you determine when statements are mailed, how charges are assessed and when payment is due and late.
- At least four statements per semester are sent to each member with account activity, and an email notification is sent to the member/parent each time a statement is mailed.
- Members who are past due with their account balance will receive a paper statement in the mail. They will continue to receive email notifications when a new statement is available for viewing online and can always access their personal statement history online or through the mobile app.
- Balances age according to your chapter's customized billing schedule. As a debt ages, a delinquency message appears at the bottom of each statement notifying the member of their account's status and potential consequences of non-payment.

- Members can pay by:
  - Check, money order, or cashier's check in the addressed envelope enclosed in each statement
  - VISA, MasterCard, American Express, and Discover via our toll free number, online or the mobile app anytime
  - Check; on-line, or through the mobile app
  - AutoPay, which allows members and parents to schedule automatic payment from a bank account or by credit card
  - Remittance of payment directly to the Chapter Treasurer (if you choose to allow that option)
- A member or parent may contact OmegaFi by email or phone toll-free during business hours for assistance or through our website or mobile app at any time and expect a prompt response within one business day. Chapter contact information is provided on each statement, as well.
- Funds are deposited to your local bank account(s) or OmegaFi Bill Pay fund on a daily basis, M-F, as payments are received.
- A number of money management options are available to you. Funds can be deposited into multiple accounts via a percentage of payments received or according to the categories assigned to charges.

## Vault

*The “control panel” used to manage all membership and financial information, the mobile friendly Vault application is a secure interface developed by OmegaFi exclusively for our clients. Vault gives your officers and advisors real-time access to membership data and account information. You determine who has access and at what level. This unique interface provides your chapter leaders all of the resources needed to:*

- Grant access with specific user rights to officers and advisors as you deem appropriate to help disperse duties for the management of finances, membership and communication
- Configure your homepage to be most useful using charts and graphs that reflect the data you need to see to measure the success of your operations and the state of your finances
- Manage individual member account information, member records, payment history, statement information and other account information
- Issue miscellaneous charges or credits to member accounts individually or in mass
- Instantly see how much money is collected and how much is past due
- Monitor budget vs. actual throughout the fiscal year
- View and print a variety of customizable reports, including Deposit Summaries, Payments Received, Delinquency Status, Outstanding Balance and more
- View and print financial statements, including Income & Expense Statements (in cash- or accrual-based formats)
- Sign up to receive reporting via email or text message
- Set up a customized Contributions Form to receive alumni donations or registrations through a secure on-line site
- Track philanthropy income and expenses
- Respond to member or parent inquiries



## Bill Pay

You can manage chapter payables through Vault. There are no additional fees and it's so easy to use! You can ensure on-time payments from your chapter, provide security and prevent fraud, all while taking the easiest route to complete financial reporting. Just some of the benefits include:

- Proactive notifications that keep chapter leadership informed of important billing-related events
- The ability to conveniently schedule recurring monthly payments to vendors
- Complete financial reporting (i.e. an income statement) throughout your fiscal year
- Easily set aside and pay National dues, fees and insurance

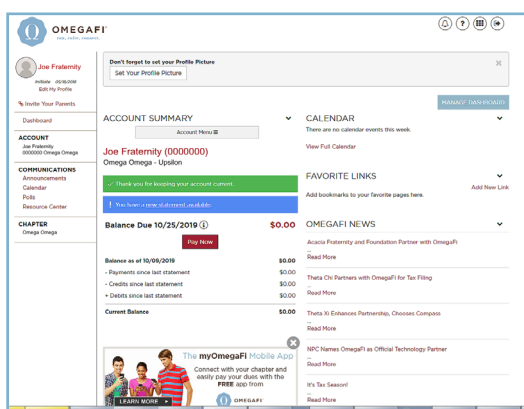


# Vault<sup>SM</sup>

- Create a financial history to help with yearly financial planning and ensure a seamless transition from one treasurer to the next
- A multi-signature requirement option that allows for adherence to chapter by-laws and protocol
- Maintaining complete control, and privacy, of your accounts payable. You determine who will have access to view and manage payables and when invoices should be paid
  - Officers and advisors have the freedom and convenience to spend, without the risk of misplacing cash, losing a receipt or breaking the budget with OmegaFi's Officer Purchasing Visa® Prepaid Card.

## myOmegaFi

You and your members have a personalized view of OmegaFi through myOmegaFi. It is the portal for interaction with your fraternal organization. Each member has easy access to the information and tools pertaining to their role in the chapter.



- The treasurer, officers and volunteers who manage the chapter's finances have access to Vault application via myOmegaFi
- Chapter officers with communication permission may post announcements, create and display polls, upload files and administer calendar events
- Members have access to their account to view and pay their bill with credit card or e-check, update their personal address and contact information, view their account history or previous statements, and even sign your chapter's Member Contract with OmegaFi's digital signature system

In addition, all users have their own, customizable dashboard with drag-and-drop technology that allows you to put front and center the tools you use the most and the things that you want to see. Just a few of the exciting features provided via myOmegaFi include:

- **Facebook Integration**
- **Resource Center**
- **Favorite Newsfeeds**
- **Personal Picture Profile**
- **Polling**
- **Chapter Roster**
- **Member Search**
- **Auto-notifications**
- **Parent Login**
- **Easy Payment Scheduling**
- **Google Calendar Integration**
- **Announcements**
- **Favorite Links**
- **Member Account Summary**

MyOmegaFi will network your membership, become your chapter's communication portal and be just the resource you've been waiting for!

## Mobile Apps

The free mobile apps available to officers, advisors, members and parents help everyone involved with the chapter stay connected and in-the-know. Both apps include Touch ID login for Apple devices which prevents you from needing to remember or type in a username and password. There are no other apps like these in the Greek Community!

## Vault



Officers and advisors can manage chapter finances, membership and communication for a chapter right through your iPhone.

- Check any member's balance on the go
- Charges, credits and payments may be added to member accounts
- To manage chapter expenses, view current Bill Pay balances
- Member's contact information is integrated with one-touch calling, email and Apple Maps
- Member and financial reports are all available



# Vault<sup>SM</sup>

## myOmegaFi



Members can connect with fraternal brothers or sisters, voice opinions on chapter polls and easily pay dues, rent, meals and fees with the mobile version of myOmegaFi.

- Your chapter roster with pictures and contact info is available to everyone
- Announcements, polls and the chapter or national calendar keep you connected
- A balance may be paid by credit card or check
- Each member can see their specific schedule of charges for dues, rent, meals and fees
- Members can communicate with officers or send a message to OmegaFi

## OmegaOne



The communication and operations app to keep your chapter ahead of the curve.

- Event and Calendar Management Tools
- Track Study Hours and Attendance
- Chapter Billing and Dues Collection
- Mass Text and Email Communication
- Emergency Check-In
- The Wall
- Order Merchandise

## Terms

- Our relationship with your chapter is a partnership. A chapter may discontinue service at any time with a 30-day written notice.
- OmegaFi's fee is paid as a percentage of the payments received for your chapter, based on a per member, per semester fee. There are no set up fees. To receive a quote for your chapter, contact a Sales Representative at [sales@omegafi.com](mailto:sales@omegafi.com) or 800-276-6342.
- For payments remitted by Visa, MasterCard, American Express, or Discover, a "Merchant Discount Fee" of 2.95% applies. This fee is collected by the bank (not OmegaFi) before the money is transferred into the chapter's bank account and is not charged to the consumer (member or parent).
- Bill Pay, our Accounts Payable solution, is included with Vault for no additional fee and with unlimited transactions.

## Implementation

- You can start your chapter on Vault at any time. We have a very simple set-up process that you may complete during the beginning, middle, or end of your school term.
- We can bill for balances owed from previous or graduated members and can begin accounts with outstanding balances owed.
- OmegaFi's set-up process consists of two phases. In Phase 1, which is completed online, we ask for membership information to include names, addresses, and beginning balances. In Phase 2, completed with your OmegaFi Chapter Services Representative, you'll determine the details of your billing structure, the money management options that will best suit your needs and learn more about Vault. It's quick and easy!

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An OmegaFi Sales Representative is happy to help you! One way to learn more about Vault and our interfaces is by scheduling a webinar. We will gladly do so at a time convenient for you.