WHO TO CONTACT
(UPDATED AUGUST 2020)

ACADEMIC ACHIEVEMENT

Academic Achievement Resources & Scholarship Plans
- Dylan McKenzie
Foundation Scholarships
- Vicky Halsey
Order of the Lamp
- Dylan McKenzie

ALUMNI ENGAGEMENT

Alumni Awards (including Thirty Under 30)
- Mary-Michael McClure
Alumni Chapters
- Mary-Michael McClure
Alumni Lists & Contact Information
- www.pikapp.org
Anniversaries & Chapter Alumni Event Support
- Denise Nelson
Contact Information Updates
- Denise Nelson
City/Regional Alumni Events
- Mary-Michael McClure
Family Member Program
- Mary-Michael McClure
Graduating Senior Transition
- Mary-Michael McClure
Pi Kapp Connect Mentoring Platform
- Mary-Michael McClure
Vendor Relationships
- Denise Nelson

CHAPTER DEVELOPMENT

Associate Chapter & Chartering Inquiries
- Chris Huffman
Chapter Operating Expectations Compliance
- Brent Grunig
General Chapter Development
- Brent Grunig
Leadership Consultant Feedback & General Inquiries
- Phillip Jackson
Leadership Consultant Recruitment & Hiring
- Phillip Jackson
National Awards
- Cavin Villarreal
Seven Objectives of Chapter Excellence Reporting & Awards
- Phillip Jackson

CHAPTER OPERATIONS & FINANCES

Certificate of Insurance Requests - University Requirement
- Lauren Thurow
Chapter Billing & Balances
- Lauren Thurow
Chapter Gateway
- Chapter Relationship Manager
Fee Inquiries
- Chapter Relationship Manager
Payment Plan
- Chapter Relationship Manager
General Insurance Inquiries (Non-Billing)
- Brooke Kingsley Isbell
Green Report Questions & Updates
- Chapter Relationship Manager
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<th>Topic</th>
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<td>Insurance Rebate Questions</td>
<td>Lauren Thurow</td>
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<td>IRS 990 Inquiries</td>
<td>Lauren Thurow</td>
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<td>Member &amp; Officer Updates</td>
<td>Chapter Relationship Manager</td>
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<td>National Council Administrative Deadline (NCAD) Inquiries</td>
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<td>OmegaFi</td>
<td>Lauren Thurow</td>
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<td>Supreme Law Questions</td>
<td>Zack Cockerham</td>
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<td><strong>COMMUNICATIONS &amp; MEDIA RELATIONS</strong></td>
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<td>Alumni Newsletters</td>
<td>Laura Thompson</td>
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<tr>
<td>Chapter News Briefs &amp; Success Stories</td>
<td><a href="mailto:letusknow@pikapp.org">letusknow@pikapp.org</a></td>
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<tr>
<td>e-Newsletters</td>
<td>Nicholas Ebelhack</td>
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<td>Fraternity Images &amp; Logos</td>
<td>Victor Tran</td>
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<td>News Releases</td>
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<td>Social Media</td>
<td>Patrick Carlson</td>
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<td><em>Star &amp; Lamp</em> Content &amp; Submission Deadlines</td>
<td>Victor Tran</td>
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<td><em>Star &amp; Lamp</em> Subscription Management</td>
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<td>The Ability Experience Images &amp; Logos</td>
<td>Victor Tran</td>
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<td><strong>EXPANSION &amp; GROWTH</strong></td>
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<td>Expansion Inquiries</td>
<td>Connor Burke</td>
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<td>Interest Group Cultivation &amp; Inquiries</td>
<td>Connor Burke</td>
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<td>Legacy Referrals</td>
<td>Cavin Villarreal</td>
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<td>Recruitment Support &amp; Resources</td>
<td>Parker Begale</td>
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<td><strong>MEMBER EDUCATION</strong></td>
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<td>Model Associate Member Education Program Resources</td>
<td>Dylan McKenzie</td>
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<td>Model Associate Member Education Program Compliance</td>
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<td>Four-Year Member Development Resources</td>
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<td>Subordinate Ritual Resources</td>
<td>Dylan McKenzie</td>
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<td>Test on the 10th Resources</td>
<td>Dylan McKenzie</td>
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<td>Bid Cards &amp; Initiation Cards</td>
<td>Amber Lowman</td>
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<td><em>Gold Books</em></td>
<td>Zack Cockerham</td>
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<td>Member Shingles &amp; ID Cards</td>
<td>Amber Lowman</td>
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<tr>
<td>Merchandise Ordering &amp; Inquiries (including <em>The White Diamond</em>)</td>
<td>Vicky Halsey</td>
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<td>Ritual Books &amp; Paraphernalia</td>
<td>Chris Huffman</td>
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<td><strong>NATIONAL EVENTS</strong></td>
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<td>Certified Ritualist Training</td>
<td>Dylan McKenzie</td>
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<td>Pi Kapp College for Chapter Officers - Student Registration</td>
<td>Chapter Relationship Manager</td>
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<td>Pi Kapp College for Chapter Officers - Logistics &amp; Chapter Assignments</td>
<td>Rebecca Curtis</td>
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Pi Kapp College for Chapter Officers - Programming & Curriculum
Tavianna Williams

Pi Kapp College for Emerging Leaders
Rebecca Curtis

Summer Alumni Reunion
Denise Nelson

Supreme Chapter - Alumni Registration, Events, & Inquiries
Denise Nelson

Supreme Chapter - Student Registration, Events, & Inquiries
Chapter Relationship Manager

PI KAPPA PHI FOUNDATION

Chapter Investment Funds
Vicky Halsey

Making a Gift
Becky Smith

National President’s Circle
Becky Smith

PI KAPPA PHI PROPERTIES

Housing Acquisition Inquiries
Greg Buehner

Infrastructure Loan Fund (ILF) Inquiries
Matt Zellars

Lease Inquiries
Beau Samples

PIKAPP.ORG

Event Posting
Mary-Michael McClure

Username & Password Inquiries
Amber Lowman

Website Accessibility Issues
Victor Tran

Website Stories
letusknow@pikapp.org

PREVENTION EDUCATION

Alcohol Skills Training Program (ASTP)
Brooke Kingsley Isbell

Certificate of Insurance Requests - Events
Brooke Kingsley Isbell

Counseling Resources
Brooke Kingsley Isbell

GreekLifeEdu
Brooke Kingsley Isbell

Ladder of Risk Program
Brooke Kingsley Isbell

Member Accident Protection Program (MAPP) Questions
Brooke Kingsley Isbell

Mental Health Resources
Brooke Kingsley Isbell

Program Fines
Brooke Kingsley Isbell

Social Event Planning Resources
Brooke Kingsley Isbell

Ultimate Respect in Action Program
Brooke Kingsley Isbell

STUDENT & CHAPTER CONDUCT

Chapter Conduct & Sanction Inquiries
Zack Cockerham

Chapter Incident Reporting
Brooke Kingsley Isbell

Individual Member Expulsions & Resignations
Zack Cockerham

Sexual Misconduct Incident Reporting
Brooke Kingsley Isbell

Individual Member Financial Suspensions & Expulsions
Chapter Relationship Manager
THE ABILITY EXPERIENCE

Event Planning Resources & Support
Event Support for Events with Alcohol
Fundraising, Awareness, and Volunteerism Resources & Support
Joining the Journey of Hope, Gear Up Florida, or Build America Teams
Ability Camps & Summer Fellowships
Circle of Giving Grants
The Ability Experience Challenges

VOLUNTEER SERVICES

Chapter Advisor Appointments
Chapter Advisor and Council of Advisors Resources
Chapter Advisor Convocation & Symposium - Registration
Chapter Advisor Convocation & Symposium - Logistics
Chapter Advisor Convocation & Symposium - Curriculum

WORKSHOPS & RETREATS

Officer Transition Planning
Recruitment Workshop
Strategic Planning Workshop
Space Reservation at the Kelley A. Bergstrom Leadership Center
Visits to the Kelley A. Bergstrom Leadership Center