

20 TIPS TO MOTIVATE PEOPLE

- 1. Study members and determine what makes each one tick.
- 2. Be a good listener.
- 3. Criticize constructively...in private!
- 4. Praise often...in public!
- 5. When you make a request or a suggestion, be sure to tell the reasons for it.
- 6. Let people in on your plans and programs, even at an early stage.
- 7. Never forget that the leader sets the style for the members.
- 8. Be consistent; be courteous; be considerate.
- 9. When you're wrong or make a mistake or don't know the answer, admit it.
- 10. Don't forget that people carry out their own ideas best.
- 11. Delegate, delegate, delegate; you're training new leaders.
- 12. Be careful what you say and how you say it (esp. in emails!).
- 13. Don't sweat the small stuff.
- 14. Give your members goals, a sense of direction, something to strive for and to achieve.
- 15. Thank them. Thank them again. And again.
- 16. Expect the best of others, and you help them to achieve it.
- 17. Let people make mistakes.
- 18. And be sure to catch them doing things right (see #4 and 15).
- 19. Express your expectations clearly. Don't be afraid to ask for what you need.
- 20. Be sure people have what they need to do the job